# Senior Living Tour Checklist

# Pre-Visit: Questions to Ask and Things to Notice



It's important to stay focused when touring senior living communities - this is about finding a place where someone you love can truly feel at home. It can feel overwhelming when you're balancing so much, but breathe deeply - you don't need all the answers today. This checklist is here to help you notice, ask, and feel confident... one thoughtful step at a time.

Top Three Things		

# What to Observe During a Tour

## **First Impressions**

- Are you greeted with warmth?
- Does the space feel clean, inviting, and cared for?

#### **Common Areas**

- Do shared spaces feel lively and welcoming?
- Could your loved one enjoy being in them?

#### **Resident Life**

- Do residents look comfortable and engaged?
- Do people appear relaxed—chatting, smiling, participating?

#### **Team Interactions**

- Do staff members know residents by name?
- Are they patient, kind, and genuinely present?

## **Cleanliness & Safety**

- Are common and private spaces tidy and well-maintained?
- Are handrails, non-slip floors, and emergency systems visible?

# Questions to Ask the Community Team

# **Care & Support**

- How are care plans tailored for each resident?
- If a resident needs help, how quickly does someone respond?

## **Team & Training**

- What training does your staff receive?
- How long have most team members worked here?

## **Activities & Lifestyle**

- What types of daily or weekly activities do you offer?
- Can families take part in events or outings?

#### Dining

- What's on the menu today?
- How do you manage dietary needs and preferences?

#### **Costs & Services**

- What's included in the monthly fee?
- Should we expect any extra costs?

# Senior Living Tour Checklist

After-Visit: Gathering Your Thoughts & Choosing



# Comparing Communities After the Visit

Community	Gut Feeling	Favorite Feature	Concerns?	Cost (estimate)

# **Reflection Questions**

- What stayed with me most from the visit?
- Could I imagine my loved one feeling at peace and at home here?
- Did the team seem to truly listen and care?
- How did I feel walking out more reassured, hesitant, hopeful?

# Next Steps in Your Decision

You've asked thoughtful questions, noticed the little things, and listened to your instincts... and that's a big step. Now it's time to take what you've learned and move forward with clarity and care. Here's how to continue, one step at a time:

## 1. Talk It Through

Reflect with the people who matter most.

## 2. Reach Back Out

It's okay to call a community again to ask questions or schedule a second visit.

### 3. Weigh What Matters Most

Revisit your top 3 priorities on the last page.

## 4. Explore Financial Details

Speak again with your contact to make sure everything is clear and manageable.

#### 5. Talk With Your Loved One

Focus on how this step supports their independence, safety, and comfort.

#### 6. Trust Your Process